

Customer Terms & Conditions

Last Modified : 1st. January 2024

Please read these Terms & Conditions carefully

This page is also available as a PDF document
This document should be read in conjunction with our

[Customer Terms & Conditions \(PDF\)](#)
[Customer Privacy Policy](#)

You may also be interested in our

[Affiliate Privacy Policy](#)
[Affiliate Programme Terms & Condition](#)

Preamble

Endeavours Partnership owns and operates SeriesBible, a web-based Software As A Service (SaaS) authoring application.

If you are an actual or potential Customer of SeriesBible and continue to browse and use this website, you are agreeing to accept the provisions of our Customer Terms & Conditions.

You also agree that you understand and accept our [Customer Privacy Policy](#)

We may update these Terms and Conditions from time to time. We will inform you of any changes to these Terms and Conditions one calendar month prior to such changes coming into effect. We will use the email address that we have on file for you to accomplish this.

See **Key Definitions** below for how we define potential and actual Customers..

If you disagree with any part of these Terms & Conditions or our [Customer Privacy Policy](#) , please do not continue to use our website.

If, in the future, you are unable to agree to any changes we have made to these Terms and Conditions, you may terminate your relationship with us as outlined below.

Key Definitions / United Kingdom Data Protection Act (2018)

In these Terms and Conditions, words, phrases and sentences should be understood as conveying their ordinary meanings as would be understood by a reasonable person. Nothing in these Terms and Conditions should be interpreted by means of a sophisticated or academic interpretation of the words, grammar, syntax, punctuation, contextual interpretation or other linguistic device, principle or structure in a manner that would not be readily understood and agreed by a person of reasonable education and good faith.

Potential Customer

You are a potential Customer if you are subscribed to a current, free, 30 day, free trial to SeriesBible but you have not yet taken out a paid subscription

Actual Customer

You are an actual Customer if you have a current, paid for subscription to SeriesBible

Visitor

You are a visitor if you are browsing or otherwise using the SeriesBible website but you are not an Affiliate, an actual Customer or a potential Customer

Endeavours Partnership (owner and operator of SeriesBible)

Endeavours Partnership (owner and operator of SeriesBible), a legal Partnership registered in England, owns and operates the Software as a Service (SaaS), web-based application, SeriesBible

In these Terms and Conditions, the following terms may be used interchangeably and should be treated as being synonymous with each other :

Endeavours Partnership (owner and operator of SeriesBible)

SeriesBible

partnership

we

us

our

In these Terms and Conditions, the following terms may be used interchangeably and should be treated as being synonymous with each other :

Customer

you

your

yours

In these Terms and Conditions, the following terms may be used interchangeably and should be treated as being synonymous with each other :

Visitor

potential Customer

Data Controller

Under United Kingdom data protection law, this is the organisation or person responsible for deciding how personal information is collected, stored and used.

Endeavours Partnership (owner and operator of SeriesBible) is the Data Controller for SeriesBible.

Data Processor

A Data Controller may appoint another organisation or person to use some or all of your personal information in order to carry out certain tasks on behalf of the Data Controller.

Endeavours Partnership (owner and operator of SeriesBible) is both the Data Controller and the Data Processor for SeriesBible. Except as noted below, we do not outsource any business process which requires the sharing and processing of personal data with third parties.

The single exception is that our payment processor, Stripe Inc. - in common with all other online payment processors - may also collect information about you which it may store on its own servers for its own business purposes.

Stripe Inc.'s [Privacy Policy](#)

Endeavours Partnership (owner and operator of SeriesBible) does not have any control or influence over Stripe Inc.'s business policies and practices.

Identity Information

This is information relating to your identity such as your name (including any previous names and any titles which you use), gender, marital status and date of birth.

Personal Information

In this Privacy Policy, we refer to your personal data as 'personal information'. 'Personal information' means any information from which a living individual can be identified. It does not apply to information which has been anonymised.

We are only able to use your personal information for the reasons set out in data protection law. There are legal reasons incorporated in British data protection law other than those listed below but Endeavours Partnership (owner and operator of SeriesBible) only uses your personal information for the following legal reasons ...

Contract Reason : in order to perform our obligations to you under a contract we have entered into with you

Legitimate Interests Reason : where the use of your personal information is necessary for our (or a third party's) legitimate interests, so long as that legitimate interest does not override your fundamental rights, freedoms or interests

Legal Obligation Reason : where we have to use your personal information in order to perform a legal obligation by which we are bound, such as to report to the United Kingdom's tax authorities

The only time Endeavours Partnership (owner and operator of SeriesBible) routinely shares information about you with a third party is when you make a subscription payment to us via our payment processor, Stripe Inc..

Consent Reason : where you have given us your consent to use your personal information for a specific reason or reasons

Contact Information

This is information that is used to communicate with you. Endeavours Partnership (owner and operator of SeriesBible) collects

your first and last name

your physical address

your email address

In practice, we only use your name and physical address when we generate tax invoices which we email to you. We do this to comply with United Kingdom law with respect to creating and maintaining accounting records.

We use your name and email address whenever we need to contact you directly.

Special Information

Certain very sensitive personal information requires extra protection under United Kingdom data protection law. Sensitive data includes information relating to

health

racial and ethnic origin

nationality

political opinions

religious and similar beliefs

membership of trade unions, political or religious organisations

sexual orientation, sexual practices and sex life

biometric and genetic information

Endeavours Partnership (owner and operator of SeriesBible) does **not** collect any sensitive personal information about you.

Who We Are

Endeavours Partnership is a private partnership which is registered in England and Wales with HMRC (His Majesty's Revenue & Customs) under UTR 2208280496.

Our business address is :

Endeavours Partnership
49 Station Rd
Polegate
Eastbourne
BN26 6EA
England

Alternatively, you can email us at admin@seriesbible.online

Endeavours Partnership (owner and operator of SeriesBible) reserves the right to amend these Terms & Conditions with one month's notice at any time

The content of the publicly accessible pages of this website is for your general information and use only. It is subject to change without notice

Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of any information, functionality, materials or tools found or offered on the publicly accessible page of this website for any particular purpose

You acknowledge that such information, functionality, materials or tools may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law

Your use of any information, functionality, materials or tools on the publicly accessible pages of this website is entirely at your own risk, for which we shall not be liable

Should you choose to take out a paid subscription to SeriesBible, you acknowledge that you have first made use of our unrestricted, free, 30 day trial of the service that we offer and that you have made your own determination that our service meets your needs.

You acknowledge that such information, functionality, materials or tools may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law

Your use of any information, functionality, materials or tools on the Customer-only accessible pages of this website is entirely at your own risk, for which we shall not be liable

From time to time, this website may also include links to other websites. If provided, these links are intended solely for your convenience or to provide further information. They do not signify that Endeavours Partnership endorses any website, products or services to which we may have provided a link. You also acknowledge and accept that we have no responsibility for the content of any such linked websites

This website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice which forms part of these Terms and Conditions.

Unauthorised use of this website may give rise to a claim for damages and / or be a criminal offence under the laws of England and Wales

Suitability For Purpose (Free Trial)

It is your responsibility to ensure that any products, services or information made available through this website meet your specific requirements.

See the Refund Policy section below for more information about our free, 30 day Free Trial

Refund Policy

In common with most SaaS (Software as a Service) businesses, Endeavours Partnership (owner and operator of SeriesBible) does **not** offer refunds to Customers.

We offer a free, 30 day trial of our service in order to help you to determine whether SeriesBible meets your requirements.

Our Free Trial allows you full, unrestricted access to SeriesBible in our production environment. It exists so that you have plenty of time to evaluate our application and to determine whether it is suitable for your authoring needs.

We strongly recommend that you avail yourself of our Free Trial before you take out a paid subscription.

We treat the Free Trial as a one-off zero price subscription. This means that any content you create during the Free Trial will still be available to you provided that you take out a paid subscription within 30 days of the expiry of the Free Trial.

Provision Of Service

SeriesBible is hosted by IONOS, the largest ISP (Internet Service Provider) in Europe. However, you acknowledge and accept as part of these Terms & Conditions that it is impossible to guarantee 100% uptime of any internet service. You further acknowledge and accept that, although we make every effort to keep our service running, Endeavours Partnership (owner and operator of SeriesBible) makes no warranty of any kind to you in this respect

Additionally, you acknowledge that you will not hold Endeavours Partnership (owner and operator of SeriesBible) liable for any direct, indirect or consequential damages of any kind in the event of any service failure or loss of data

For more information about the measures we take to secure service levels and data security, please read our [Continuity](#) page

Copyright in any and all material you create remains your exclusive intellectual property at all times

Termination Of Contract

Your relationship with Endeavours Partnership (owner and operator of SeriesBible) automatically expires either when your Free Trial comes to an end or when you paid for subscription runs out.

In line with our [Data Retention Policy](#), we will continue to store personal data about you as well as any and all materials you have created, for a period of 30 days following the expiry date of your Free Trial or paid subscription. This gives you a reasonable amount of time to consider whether you wish to take out or renew a paid subscription and also allows for events which may be happening in your life which may mean we are not your main priority

During the 30 day retention period, you will have 'view access' to SeriesBible. This means you can see your personal data as well as any content you have created but you will not be able to create, edit or delete either your data or your content.

During the 30 day retention period, you will be able to export your content to your own device. The content will be exportable as a compress file (a zip file) which will comprise your content in a series of Microsoft Word (".docx") documents. Note that the relationships between the different elements of your content will not be preserved.

Should you wish to terminate your contract before the expiry of your Free Trial or the expiry of your paid subscription, you may do so at any time by submitting a Termination Notification from within your Account Dashboard. We will automatically trigger the [Data Retention Policy](#) process the following day and it will work as described above.

Please note that, in common with other web-based service providers, Endeavours Partnership (owner and operator of SeriesBible) does not offer refunds. It is your responsibility to ensure that SeriesBible meets your requirements and it is for this reason that we offer you a free, unrestricted 30 day trial of our application so you can make that judgement before you take out a paid subscription.

Legal Jurisdiction

Your use of this website and any dispute arising out of such use of the website is subject to the laws of England and Wales.

In the event of any legal dispute between you and Endeavours Partnership (owner and operator of SeriesBible), you agree that any legal mediation, hearing, civil or criminal trial shall be heard in an appropriate English tribunal or Court.



Clicking on a link will open either a new window or a new tab, depending on how your browser is configured

[Terms & Conditions](#)

[Privacy Statement](#)

[FAQs](#)

[Affiliate Scheme](#)

[Payment Processor](#)

[About](#)

Endeavours Partnership

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